

**Glenn, Lynda (DPH)**

---

**From:** Brown, Catherine (DPH)  
**Sent:** Monday, August 02, 2010 8:57 AM  
**To:** Dooley, Jacqueline (DPH); Tessier, Susan (DPH); Ortiz, Rose (DPH); Keitt, Jennifer (DPH); Carey, Lisa (DPH); Williams, Genevieve (DPH); Clark, Alyssa (DPH)  
**Cc:** Madoff, Larry (DPH); Cranston, Kevin (DPH); DPH-DL - BID-EPI-Staff  
**Subject:** How to handle calls

Hi All-

There is going to be an aerial spray (meaning pesticide to kill mosquitoes that will be spray from an airplane) later this week to reduce the risk of mosquito-borne diseases like eastern equine encephalitis (EEE). Although we didn't get alot of calls about this over the weekend, we might get some today. Here are some guidelines for how to handle calls.

Calls about human disease from mosquitoes - West Nile virus or EEE should go into the standard on-call system for the Epi oncall

Questions/concerns about pesticides - should be directed to the Bureau of Environmental Health - 617-624-5757

Questions about animals and disease or animals and pesticides - Department of Agricultural Resources, Division of Animal Health - 617-626-1795

Questions about town mosquito control activities or requests for spraying - direct them to their local mosquito control project <http://www.mass.gov/agr/mosquito/districts.htm> or their local board of health

If there is anyone else who should receive this info please forward it and if you get additional types of questions that aren't addressed here, let me know.

Katie

Catherine M. Brown, DVM, MSc, MPH  
State Public Health Veterinarian  
Massachusetts Department of Public Health  
State Laboratory Institute  
305 South Street  
Jamaica Plain, MA 02130  
(617) 983-6800  
FAX: (617) 983-6840  
E-mail: Catherine.Brown@state.ma.us

8/3/2010